

The Wise Recruitment Group is an organisation that provides temporary and permanent recruitment solutions to Client companies and places Candidates into Temporary and Permanent positions. The Wise Recruitment Group's primary objective is outlined in our mission statement:

"The Wise Recruitment Group's aim is to provide the best, most responsive, quality driven and customer focused service to every one of our client companies, permanent candidates and temporary workers"

The Wise Recruitment Group recognises that the key to its success lies in the ability to form successful business relationships with its clients and to attract suitable candidates. Key to achieving this, is the operation of a Quality Management System which is consistent with the requirements of the Quality Standard BS EN ISO 9001:2015.

Top Management are committed to the Quality Management System and its continual improvement, and will ensure that the resources are available to ensure its implementation through the organisation and to ensure its continued suitability to set and achieve the organisation's quality objectives. Top management shall take accountability for the effectiveness of the Quality Management System and ensure the quality policy and quality objectives are established and are compatible with the context and strategic direction of the Company.

It is only through the effective training and management of our employees, that we will deliver a high quality service to our client companies and candidates. We place a high level of emphasis on training for our staff and staff at all levels have regular business reviews and performance appraisals to ensure that they have the direction, ability and desire to provide internal and external customers with an exceptional level of service.

The Management Team at The Wise Employment Group undertakes, through instruction, practical example and training to ensure that everyone within the organisation is totally focused on the quality of our service and that each employee has a proper understanding of the importance of the quality system and its direct relevance to our success. All staff are encouraged to work collaboratively for the good of our customers. To this end we ensure that each employee is fully conversant with our working processes and that regular audits are undertaken to verify compliance to our Quality Management System.

This Quality Policy will be reviewed annually.